Targeted Treatment

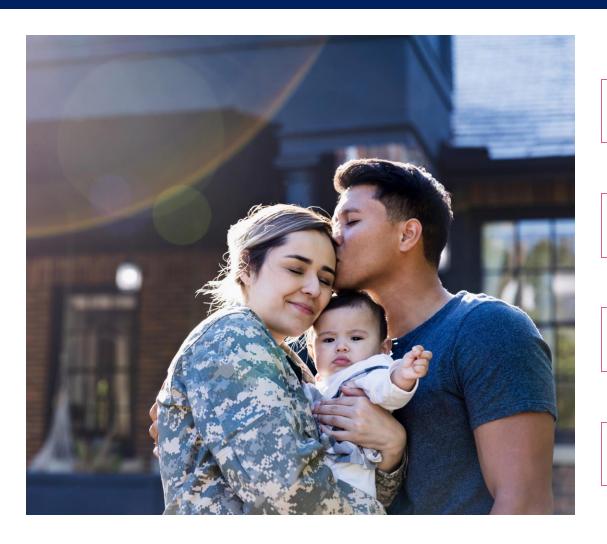
How simple clinical practices can improve outcomes, shorten the length of care, and boost client satisfaction

Ashley Jensen, LMFT, MBA Senior Manager, Clinical Practice Cohen Veterans Network



AGENDA





About CVN

Military-Family Stressors

The CVN Model

Simple Clinical Practices You Can Adopt

WHAT IS CVN?





Cohen Veterans Network's mission is to improve the quality of life for post-9/11 veterans, service members, and military families by providing high-quality, accessible, and integrated mental health care.

Through a network of outpatient mental health clinics, trained clinicians deliver holistic evidence-based care to treat mental health conditions, while working to destigmatize mental health treatment.

WHO WE SERVE



Veterans & Active
Duty Service
Members



Family Members

Includes
National
Guard and
Reserves

Includes any discharge status

Includes any role or time in service

Includes Caretakers, Spouses, Children

Family members of active duty

Others as defined by the veteran

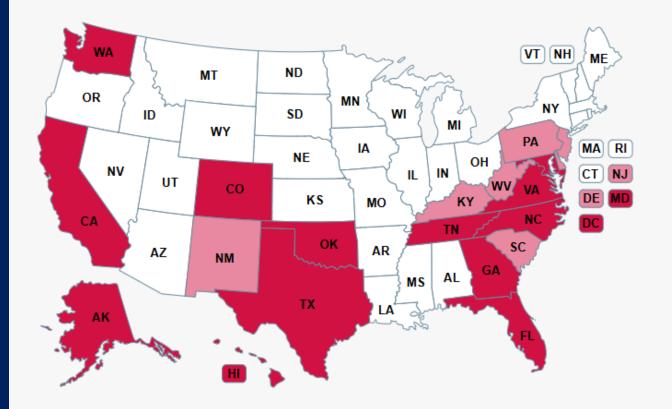








Click to view clinics associated with each state



Our National Network is Here and Growing

With 22 Cohen Clinics, covering 21 states, we are here for you!

Get Started

View All Clinics





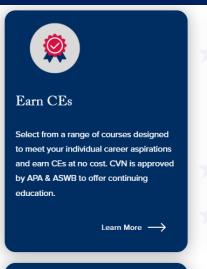
Improve Your Clinical Practice

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Alongside our network of mental health clinics, we offer a robust training program that provides free mental health training opportunities to all mental health professionals. Choose from a selection of specialized, evidence-based courses

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Learn More ->

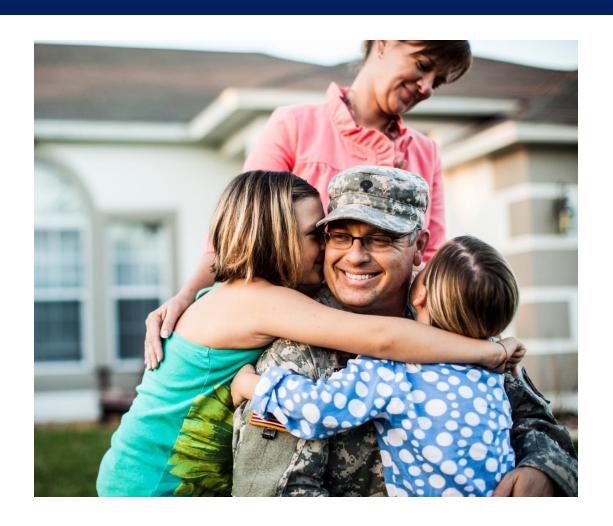




Scan this QR Code to access our asynchronous clinical trainings, toolkits, & guides.

MENTAL HEALTH & MILITARY FAMILIES





Military families face unique stressors caused by:

- Activations, deployments, PCS-ing
- Employment insecurity for military spouses
- Shifting childcare and child education plans
- Specialty medical care needs

Difficult challenges call for fortified clinical tools.

THE CVN MODEL OF CARE





PERSON-CENTERED CARE



...focuses on *capacity* and builds upon each person's *strengths*, *abilities*, and *dreams* to aid in the recovery and treatment process.

- Celebrating the uniqueness of the individual (values, preferences, talents, and abilities)
- Listening to and responding appropriately to the person's expressed needs, desires, and goals
- Understanding how the person's routines impact their daily life and their movement in desired directions
- Considering what the person identifies as most important to them and helping them prioritize their goals or needs

- Respecting the individual's needs as distinct from the needs of others
- Emphasizing the person's right to control and choice, while assessing for and attending to health and safety concerns
- Emphasizing the perspective of the person rather than your own

TARGETED TREATMENT



...treatment **tailored** to an individual's unique needs, focusing on addressing **the most pressing symptoms or concerns** related to their particular mental health condition.

Personalized planning

Starts with a thorough assessment to identify the specific challenges and needs of each client, allowing for a customized treatment plan.

Focus on specific issues

Such as anxiety, depression, or trauma-related issues, rather than trying to address all aspects of a person's mental health at once.

Active client engagement

Crucial in targeted treatment, as they are a partner in setting goals and making informed decisions about their care.

Includes individual/couples/family treatment, group therapy, group psychoeducation, and case management.

TARGETED TREATMENT MODEL

Targeted treatment is: Focused Effective Recovery oriented It helps us achieve our mission by increasing:

- Timely care
- Efficient care
- Equitable care

CVN-IQ INSIGHT: Weekly Treatment



Analysis of client outcomes by the median number of days between therapy sessions reveals that weekly sessions are associated with better results. Clients whose sessions occurred every 6–8 days had the highest rates of positive outcomes (73.2%) and full goal achievement (52.8%). Similarly, among clients with PTSD, this same interval yielded the most favorable results, with 69.7% reporting positive outcomes and 47.6% fully achieving their goals. In contrast, clients with less frequent sessions, particularly those occurring more than 17 days apart, consistently showed lower rates of improvement. These findings suggest that maintaining a near-weekly therapy schedule may optimize treatment outcomes.



EVIDENCE-BASED PRACTICES

...the integration of the **best available research** with **clinical expertise** in the **context of patient characteristics, culture, and preferences**



http://www.apa.org/practice/resources/evidence/

CVN-IQ Insight: EBPs for PTSD

When looking at 2,717 adult client records who were treated for PTSD, PCL-5 scores indicate that EBP was more effective for positive client outcomes than other treatment options utilized.

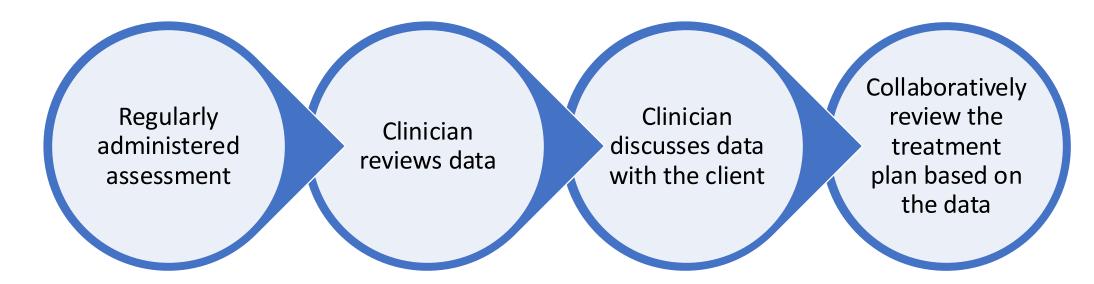
Treatment	≥ 4 sessions			≥ 8 sessions		
	ΔΜ	n	d	ΔΜ	n	d
All participants						
PE	17.4	145	0.87	19.3	80	0.95
СРТ	19.3	623	0.98	24.3	370	1.23
EMDR	16.6	332	0.86	18.0	151	0.96
Other	12.6	1,014	0.71	13.5	738	0.77

MEASUREMENT-BASED CARE



"...the **systematic** administration of symptom rating scales and uses the results to drive clinical decision making at the level of the individual patient"

(Fortney et al., 2017)



BENEFITS OF MBC



Client

- Helps clients better understand their symptoms
- Allows clients to more easily quantify and communicate their experience
- Encourages active involvement in treatment process

Clinician

- Alert us to lack of progress
- Direct us to recognize important treatment targets
- Observe factors associated with change
- Inform treatment decisions
- Facilitate care coordination or collaboration

Organization

- Aggregate data can yield practice-based evidence, data for accreditation or insurance bodies, and objective measures of quality improvement efforts.
- Can facilitate a population health approach

HOW DOES MBC WORK?



01

ASSESS: Clinically appropriate, evidence-based measures* administered during screening, BPSA, and at regular intervals throughout treatment.

02

SHARE: With the information collected from standardized measures, clinicians and patients review together.

03

USE: Clinicians and clients work collaboratively to make informed decisions about client care, including tailoring treatment to address patients' specific needs.

MEASUREMENT MATTERS



In the absence of MBC, clinicians struggle to identify clients who at higher risk for dropout, non-response, or deterioration.

(Constantino et al., 2019)

Clinical Skill

• 25% of mental health professionals viewed their skill to be at the *90th percentile* when compared to their peers, and none viewed themselves as below average.

Client Outcomes

• Clinicians tend to overestimate their rates of client improvement and underestimate their rates of client deterioration.

Walfish S, McAlister B, O'Donnell P, Lambert MJ. (2012). An investigation of self-assessment bias in mental health providers. Psychol Rep., 110(2):639-44.





Over 15 RCTs demonstrate improved outcomes of MBC compared to UC:

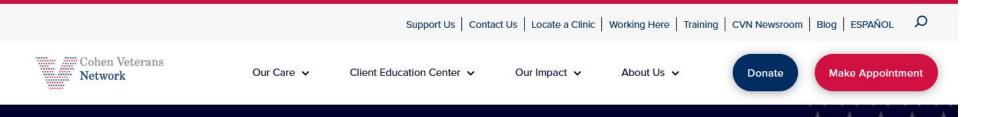
- Greater improvement in specific symptom and general outcome rating scores pre to post treatment
- Greater % of clients demonstrating clinically significant and reliable change
- Faster initial response to treatment and faster overall rate of improvement
- Fewer clients demonstrating no change or deterioration at 6-week mark

MBC allows for real-time quality improvement

- It is not enough to use measures as a pre- and post-tool.
- MBC allows clinicians to continuously adjust treatment.
- The goal is to augment clinical judgement, not replace it.

Findings are robust and have been demonstrated across multiple settings, diagnosis, age, and provider type (Lewis et al., 2019; Fortney, 2015).

MBC TOOLKIT



Measurement-Based Care

The **CVN Measurement-Based Care Training Toolkit** is a comprehensive set of training materials designed to help mental health professionals incorporate measures to enhance quality of care.

Dr. Stephanie Renno, Senior Director of Clinical Practice & Training at Cohen Veterans Network, provides an overview of the Toolkit.





CVN Training Resources

PUTTING IT ALL TOGETHER





TREATMENT PLANNING: a targeted intervention tool





Direct reflection of clinical care

Communication between stakeholders

Link between assessment, care planning, care delivery, discharge

Evolving, ongoing process







COMPONENTS OF A TREATMENT PLAN



Health Concern

Synonymous with a problem or diagnosis

Goal

 Express clients goal statement from their own perspective and in their own words (Use quotations).

Objectives

- Well informed treatment goals must be important to the client, concrete, behavioral, specific and memorable.
- Identify measures that will be useful in monitoring progress

Activity/ Intervention

• Choice of interventions, efforts, methods and means with specific inclusion of EBP, program enrollment and other clinic-based services (case management, psychiatry, life skills groups)

PLANNING FOR DISCHARGE FROM THE BEGINNING



How will your life be different or change when _____ is no longer a part of your life?

How will you know that things are working well enough for you that you no longer need my support?

How will you know when your presenting issues or concerns are no longer problems for you?

How will you & I know when the time is right for us to discontinue our work together?

How do you know when things have reached a point you consider "good enough"?



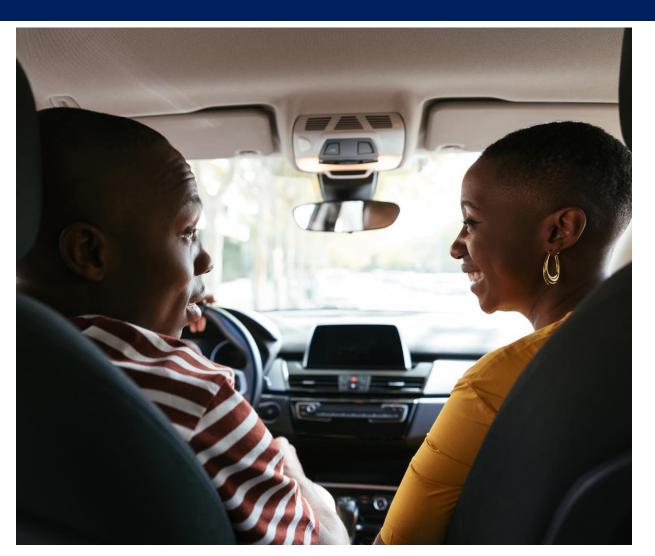


TIPS FOR TARGETING

- ☐ Set expectations early on in treatment process
- Behaviorally frame to clarify goals
 - If you started to feel better, how would life change? What would you then start doing more of/less of?
- ☐ Start each session with collaborative agenda
- Maintain focus on client's top concern if client bring new concern, work to connect it back to top target
- ☐ Measure your progress every session, change course if needed.
- ☐ Validate concerns related to targeted focus while emphasizing power of change in even one area
 - Draw on metaphors planting a seed, ripple effects on water



DRIVING TOWARDS LASTING CHANGE



- Person Centered Care
- Targeted Treatment
- Evidence Based Practice
- Measurement Based Care
- Intentional Treatment Planning





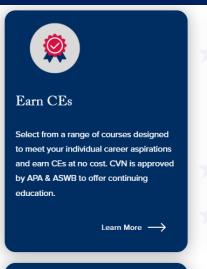
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Questions?

