



**CITY OF SAN ANTONIO
TENANT BASED RENTAL ASSISTANCE (COSA TBRA)**

**30-DAY NOTICE OF PROGRAM TERMINATION
FAQ & RESPONSE GUIDE**

Clients (Currently Housed Through TBRA)

Why is my rental assistance ending?

The City of San Antonio TBRA program is ending, and funding for this assistance will no longer be available after June 30, 2026. Please continue to work with your Case Manager to explore alternate solutions by July 31, 2026.

When will my assistance end?

Rental assistance will end on June 30, 2026. Beginning July 1, 2026, you will be responsible for the full rent amount, unless alternate solutions are developed with your Case Manager.

Why am I only receiving 30-day notice?

The program is ending due to the expiration of HUD funding for the City of San Antonio TBRA program. Endeavors provided you with this notice as quickly as possible following Endeavors' receipt of notice that funding would be ending.

Can I remain in my apartment?

Yes, the end of rental assistance does not automatically terminate your lease. You should speak with your Case Manager and landlord regarding your ability to remain in the unit, and to coordinate payment arrangements.

Will Endeavors continue to help me?

Your assigned Case Manager will continue to work with you to explore other available housing resources, benefits, and community programs that may be available to you. We will continue to provide case management services through July 31, 2026. Availability of assistance and other community resources cannot be guaranteed after July 31, 2026.

Will I be transferred to another housing program?

Not automatically. Eligibility requirements, funding availability, and referral processes vary by program, but these options should be explored with your assigned Case Manager.

Can I apply for another housing voucher?

You may be eligible for other housing programs. Case Managers will help identify available resources and referral opportunities.

What happens if I cannot afford my rent?



Your assigned Case Manager will discuss options and resources that may be available to you. You are encouraged to begin planning immediately and communicate with your Case Manager and landlord any updates regarding your rent payment(s) as soon as possible.

Can I appeal this decision?

Because the program is ending due to the expiration of funding, there is no appeal process regarding the program's closure. Staff can explain any grievance procedures that may apply to individual program decisions.

What should I do right now?

Contact your Case Manager, review your household budget, communicate with your landlord, and work with your Case Manager to continue exploring alternative housing options and resources.

Where can I get help finding other resources?

In addition to working with your Case Manager, you may contact the Community Connections Hotline at 210-207-1799 (Monday–Friday, 8:30a.m. – 4:30p.m.). The hotline can provide information and referrals for housing resources, rent and utility assistance, food resources, healthcare services, transportation assistance, behavioral health services, and public benefits. Additional information is available at:

<https://www.sa.gov/Directory/Departments/HSSD/Services/Community-Connections-Hotline>

CLIENTS (UNHOUSED APPLICANTS, REFERRALS, OR INDIVIDUALS AWAITING ASSISTANCE)

Is the TBRA program still accepting new participants?

No. The program stopped accepting new enrollments on September 1, 2025, in preparation for the expiration of program funding on June 30, 2026.

I was referred to the program. What happens now?

Endeavors' staff will review available alternatives and discuss other housing resources that may be available.

Am I on a waiting list?

Any pending referrals or applications will be reviewed based on current program capacity and funding availability.

Can I still receive assistance through this program?

At this time, no new assistance can be issued. Program funding in this category ended on June 30, 2026, and assistance is no longer available.

Will I be referred to another housing program?

Endeavors staff will work with Close to Home, the local Continuum of Care responsible for coordinating homeless housing resources in the community, to identify any available housing



opportunities or referrals. Placement in another housing program cannot be guaranteed. Additional information about Close to Home is available at <https://closetohomesa.org>.

Who should I contact for housing assistance?

You should contact your Case Manager to discuss available resources and next steps. You may also contact the Community Connections Hotline at 210-207-1799 (Monday–Friday, 8:30a.m. – 4:30p.m.), which serves as a centralized resource hub and can provide referrals for housing assistance, homelessness diversion, emergency shelter, utility assistance, food resources, transportation assistance, healthcare services, behavioral health services, and public benefits navigation. Additional information is available at:

<https://www.sa.gov/Directory/Departments/HSSD/Services/Community-Connections-Hotline>

Why wasn't I served before the program ended?

Housing assistance was provided in accordance with program requirements and available funding. Demand for assistance exceeded available resources for housing transition-related services, and not all households seeking assistance could be served before program funding for this category ended.

LANDLORDS

Why are tenants receiving termination notices?

The TBRA program funding is ending, and rental assistance payments will cease as of June 30, 2026.

When will the final payment be made?

Final rental assistance payments are expected to be processed on or before June 15, 2026. Landlords will be notified of any changes.

Can the tenant stay in the unit?

The tenant's lease remains in effect between the landlord and tenant. The end of rental assistance does not automatically terminate tenancy.

Will another agency take over payments?

Only if a tenant and landlord has been notified and contacted directly about the transition to another program, and Landlord accepts that program payment. If not, there is no automatic transition of assistance in place.

Who should landlords contact with questions?

Landlords should contact the assigned program representative or designated program contact.

Are tenants being given notice?



Yes. Participants have received written notice regarding the end of assistance.

Will Endeavors continue to support tenants?

Case management and resource navigation services will continue through July 31, 2026, subject to program requirements and available resources.

Can landlords work out payment plans directly with tenants?

Yes, any payment arrangements would be between the landlord and tenant. Case Managers will attempt to coordinate this process, if requested by the program participant.

Will landlords be reimbursed for unpaid rent after June 30, 2026?

No reimbursement can be guaranteed after program funding ends.

MEDIA INQUIRIES

Please direct all media inquiries to media@endeavors.org.